



PacketPortal Installation and Commissioning Services

Experienced Viavi Solutions® service engineers will work with your team to install, configure, and activate your new PacketPortal® system quickly and efficiently, bringing your system online and ensuring its optimal performance!

Our installation and commissioning service is delivered by experienced Viavi service engineers. They work with your team to efficiently install, configure, and perform in-service testing on your new PacketPortal system.

Service Planning

The Viavi service team works directly with you to prepare the cabling and provisioning information and to schedule the on-site service delivery at a mutually-agreed date. Typical timing for installation and commissioning of a small-scale PacketPortal system is 2 to 3 days*.

System Installation and Configuration

While on site, the Viavi service engineer will install the PacketPortal software platform and assist with the discovery and activation of the deployed PacketPortal Smart SFPs. The service engineer will also configure, align, and test the system according to mandatory Viavi operational setup procedures to enable immediate data collection through the PacketPortal system.

Key Benefits

- Experienced engineers minimize implementation time and cost
- Timely, reliable delivery of service at a mutually-agreed time
- Validated install handover ready for operational use

Key Features

- Service planning
- System installation
- Software configuration
- System in-service testing

Part Numbers

- PP-INST-PKG-REM
- PP-INST-PKG-OS1
- PP-INST-PKG-OS2

*assumes required installation of servers, PacketPortal Smart SFPs, and network configuration is completed by customer prior to onsite deployment activities.

System In-Service Testing

Once online, the Viavi service engineer will create and execute basic turn-up tests to verify the system is operational and ready for use. The tests will validate the collection of network data via PacketPortal Smart SFPs through configured filters.

Viavi provides three distinct installation and commissioning service options for small PacketPortal systems:

Installation and Commissioning Service Options

- Basic Remote Installation and Commissioning — remote deployment consultation (PP-INST-PKG-REM)
 - Remote assistance to get the system up and running
- Basic On-Site Installation and Commissioning — great for small lab systems (PP-INST-PKG-OS1)
 - Remote support for deployment preparation followed by on-site installation, training, and consultation
- Advanced On-Site Installation and Commissioning — extended install and commissioning — great for larger lab systems and small production systems (PP-INST-PKG-OS2)
 - Basic on-site installation and commissioning plan contents plus more comprehensive software installation, training, and user/admin coaching

Custom Statement of Work services are available for Installation and Commissioning Services which don't fit into the three defined packages above. Contact your Viavi Sales Representative for more details.

Installation and Commissioning Service Responsibilities

Category	Viavi Responsibility				Customer Responsibility			
	Item	Remote Basic	On-Site Basic	On-Site Advanced	Item	Remote Basic	On-Site Basic	On-Site Advanced
Project Management	Assign project manager (PM) to manage Viavi resources and project deployment schedule with the customer's PM		■	■	Assign project owner/manager to support and fulfill deployment prerequisites (coordinate resources, fulfill internal process requirements for site access, and more.)		■	■
Site Prep	Provide product documentation and site preparation checklist	■	■	■	Provide and install server hardware to support PacketPortal software platform	■	■	■
	Provide remote phone/e-mail support during site preparation period to ensure final readiness		■	■	Install PacketPortal Smart SFPs at location specified for data collection	■	■	■
					Configure network to enable secure PacketPortal platform communications	■	■	■
					Provide reference clock (if required)		■	■

Category	Viavi Responsibility				Customer Responsibility			
	Item	Remote Basic	On-Site Basic	On-Site Advanced	Item	Remote Basic	On-Site Basic	On-Site Advanced
System Config	Install and license PacketPortal platform software components: (up to Qty X)				Provide secured remote access for the PacketPortal system		■	■
	· System manager		1	1	Enable and verify normal data flow at PacketPortal data collection locations		■	■
	· PacketPortal routing engine		1	≤5				
	· Virtual NIC			≤5	Complete pre-deployment site preparation checklist.		■	■
	· PDG			≤2				
	· SDK			≤1				
	PacketPortal Smart SFP discovery and activation (per Packet Routing Engine)		≤10	≤10	Provide required network information for deployment		■	■
	Configure up to X user accounts		5	5				
	Configure up to X data filters		5	5				
Admin/operator training (up to X days)*		1	1	Designate attendees and provide facility for any onsite training		■	■	
Deployment Engineering*	Provide English version of readily-available training materials							
	Remote e-mail/ phone deployment consultation (up to X hours/days)	4 hours	1 day	2 days	Provide secured remote access for the PacketPortal system		■	■
	On-site deployment (up to X days)		1	3	Enable and verify normal data flow at PacketPortal data collection locations		■	■
	On-site/remote training (up to X hours)		8	16				
Acceptance	Verify data collection is available through activated PacketPortal Smart SFPs		■	■	Acknowledge system is in service and accepted		■	■
	Notify customer of system availability		■	■				

*Customer to use deployment engineering support and training time within 60 days of confirmed receipt of purchase order.

For more information on this or other products and their availability, please contact your local Viavi account manager:
<http://www.viavisolutions.com/en/corporate/about-us/contact-us>

Visit our Services information page: <http://www.viavisolutions.com/en/services-and-support/services/systems-services>.



Contact Us **+1 844 GO VIAVI**
(+1 844 468 4284)

To reach the Viavi office nearest you,
visit viavisolutions.com/contacts.

© 2016 Viavi Solutions Inc.
Product specifications and descriptions in this
document are subject to change without notice.
packetportal-installation-ds-nsd-nse-ae
30179652 000 0316