

# JDSU PLUS™ *Managed* Accelerating Your Success



**PLUS Managed** services provide burden-free options across multiple technologies and domains, including mobility, video, Ethernet, and wireline, that accelerates toward breaking even on providers' overall investment and delivers higher overall return on investment.

### Operator-Assisted Managed Services

JDSU will deploy our experts to directly operate your monitoring solution or support your teams in the daily operation of the solution on your premises.

### Hosted Managed Services

JDSU will use centralized monitoring capabilities to monitor your network remotely. We will then provide reporting and, where appropriate, trouble ticket information back into the operations environment.

### Cloud Options

JDSU will implement cloud options to enable remote management of instruments and systems.

### Managed Inventory

For maximum efficiency and optimization, JDSU will manage your equipment inventory and spares. JDSU will provide a full asset management service for repairs, replacements, and calibration for your full fleet your equipment, or just part of it.

The JDSU PLUS Portfolio offers a complete suite of services aimed at resolving your operational challenges and advancing your adoption of new technologies to improve your effectiveness and efficiency, so you can provide more value to your customers and stake holders.

The PLUS portfolio offers a comprehensive combination of services that addresses your deployment and support, consulting, customization, and managed services needs to tailor your solution, maximizing your investment and your operations team.

- + PLUS leverages JDSU expertise to help you rapidly adopt changing technology trends and managing their impact on your business and processes.
- + PLUS delivers tailor-made solutions to solve your most challenging problems, to optimize your operational processes, and to speed user adoption.
- + PLUS optimizes productivity to protect your investment by ensuring availability, functionality, and providing expert support and education.

## PLUS Consulting

Experts helping you make the right business and technology decisions with these services:

- User Adoption Services
- Operational Assistance
- Business Intelligence
- Requirements Development/Documentation
- Technology Training
- Field Testing Optimization
- Lab Testing

## PLUS Custom

Solutions combine advanced customization and integration to optimize your operations with these services:

- Custom Software Application Development
- Solution and OSS Integration
- Scripting and Report Writing
- Customization of Standard Applications

## PLUS Managed

Burden-free managed options across multiple technologies and domains including mobility, video, Ethernet, and wireline targeted at reducing infrastructure and operations costs with these services:

- Cloud-enabled Solutions
- Operator-assisted Managed Services
- Hosted Managed Services
- Managed Inventory

## PLUS Deployment & Support

Comprehensive services to ensure commissioning, availability, functionality, and understanding of the JDSU portfolio with these services:

- Gold, Silver, and Bronze Hardware Support Plans
- Global Technical Assistance
- On-site and Factory Calibration
- Hardware Repair
- Express Loaner/Advanced Replacement
- Software Upgrades and Maintenance
- Product Training
- Deployment and Installation