

JDSU PLUS™ Consulting

Accelerating Your Success



PLUS Consulting leverages JDSU experts across multiple domains including mobility, Ethernet, and video to help customers make the right business and technology decisions.

Operational Assistance

JDSU will deploy our experts on site 5 days per week, year round to provide proactive system maintenance, administration, and operational consultancy to ensure the system delivers the highest quality information to service and network operation professionals.

Business Intelligence Consulting

Our consulting team analyzes reports and recommends new key performance indicator (KPI) reports and dashboards to extend the value of the system and to determine if customers are meeting their critical network and business objectives. Business Intelligence Consulting provides information regarding network monitoring problems and opportunities.

User Adoption and Training

JDSU will deliver classroom, online, and on-the-job training to accelerate the adoption of the system among customers' user and system admin teams. Our consultants will analyze results to help maximize the value of customers' systems and increase staff efficiency.

Field Testing and Optimization Services

JDSU is renowned for its robust, high-performance field portable test gear for testing advanced communications systems and services. Having gained many years of extensive experience in the most advanced testing techniques, JDSU is making this expertise available to customers through a range of high-impact field testing services. Our services help you test and qualify networks and services for the most demanding applications, in many cases saving time and expense while also providing highly skilled resources to help your organization succeed in executing the most demanding field-based projects.

Lab Testing

JDSU consultants can assist with test methodologies and planning, automation strategy, test system design and implementation, measurement techniques, test code development, and porting.

The JDSU PLUS Portfolio offers a complete suite of services aimed at resolving your operational challenges and advancing your adoption of new technologies to improve your effectiveness and efficiency, so you can provide more value to your customers and stake holders.

The PLUS portfolio offers a comprehensive combination of services that addresses your deployment and support, consulting, customization, and managed services needs to tailor your solution, maximizing your investment and your operations team.

- + PLUS leverages JDSU expertise to help you rapidly adopt changing technology trends and managing their impact on your business and processes.
- + PLUS delivers tailor-made solutions to solve your most challenging problems, to optimize your operational processes, and to speed user adoption.
- + PLUS optimizes productivity to protect your investment by ensuring availability, functionality, and providing expert support and education.

PLUS Consulting

Experts helping you make the right business and technology decisions with these services:

- User Adoption Services
- Operational Assistance
- Business Intelligence
- Requirements Development/Documentation
- Technology Training
- Field Testing Optimization
- Lab Testing

PLUS Custom

Solutions combine advanced customization and integration to optimize your operations with these services:

- Custom Software Application Development
- Solution and OSS Integration
- Scripting and Report Writing
- Customization of Standard Applications

PLUS Managed

Burden-free managed options across multiple technologies and domains including mobility, video, Ethernet, and wireline targeted at reducing infrastructure and operations costs with these services:

- Cloud-enabled Solutions
- Operator-assisted Managed Services
- Hosted Managed Services
- Managed Inventory

PLUS Deployment & Support

Comprehensive services to ensure commissioning, availability, functionality, and understanding of the JDSU portfolio with these services:

- Gold, Silver, and Bronze Hardware Support Plans
- Global Technical Assistance
- On-site and Factory Calibration
- Hardware Repair
- Express Loaner/Advanced Replacement
- Software Upgrades and Maintenance
- Product Training
- Deployment and Installation