

JDSU PLUS™ Services Portfolio

Accelerating Your Success



PLUS...

Leverages JDSU expertise

Delivers tailor-made solutions

Optimizes productivity

Enhances your customers' experience

The JDSU PLUS Portfolio offers a complete suite of services aimed at resolving your operational challenges and advancing your adoption of new technologies to improve your effectiveness and efficiency, so you can provide more value to your customers and stake holders.

The PLUS portfolio offers a comprehensive combination of services that addresses your deployment and support, consulting, customization, and managed services needs to tailor your solution, maximizing your investment and your operations team.

- + PLUS leverages JDSU expertise to help you rapidly adopt changing technology trends and managing their impact on your business and processes.
- + PLUS delivers tailor-made solutions to solve your most challenging problems, to optimize your operational processes, and to speed user adoption.
- + PLUS optimizes productivity to protect your investment by ensuring availability, functionality, and providing expert support and education.

PLUS Consulting

Experts helping you make the right business and technology decisions with these services:

- User Adoption Services
- Operational Assistance
- Business Intelligence
- Requirements Development/Documentation
- Technology Training
- Field Testing Optimization
- Lab Testing

PLUS Custom

Solutions combine advanced customization and integration to optimize your operations with these services:

- Custom Software Application Development
- Solution and OSS Integration
- Scripting and Report Writing
- Customization of Standard Applications

PLUS Managed

Burden-free managed options across multiple technologies and domains including mobility, video, Ethernet, and wireline targeted at reducing infrastructure and operations costs with these services:

- Cloud-enabled Solutions
- Operator-assisted Managed Services
- Hosted Managed Services
- Managed Inventory

PLUS Deployment & Support

Comprehensive services to ensure commissioning, availability, functionality, and understanding of the JDSU portfolio with these services:

- Gold, Silver, and Bronze Hardware Support Plans
- Global Technical Assistance
- On-site and Factory Calibration
- Hardware Repair
- Express Loaner/Advanced Replacement
- Software Upgrades and Maintenance
- Product Training
- Deployment and Installation