

PLUS™ Deployment and Support

Express Loaner Advanced Replacement Managed Inventory



Accelerating Your Success

JDSU understands the importance of minimizing downtime resulting from unplanned repairs or routine calibrations, especially for mission-critical equipment. The JDSU Express Loaner and Advanced Replacement Services provide you with equivalent loaner equipment during repair or calibration of yours or provides a similarly configured replacement unit. Having replacement or loaner equipment ready when needed helps keep operations teams running efficiently and relieves stress.

These services also eliminate unexpected expenses, simplify the exchange process and logistics, and enable quick and easy repairs and calibrations within set timelines. Add the Managed Inventory service and JDSU will efficiently manage repairs, calibrations, and equipment exchanges for the entire fleet or the units you specify.

SLAs allow for keeping operations teams running efficiently and uninterrupted. Simplified processing eliminates logistical and purchase order hurdles and delays.

- Greatly reduces downtime for repairs and calibrations
- Provides SLAs for delivery times, exchanges, and replacements
- Removes purchase order and logistical hurdles
- Manages the repair, calibration, and replacement for part of—or your entire—fleet of equipment

Express Loaner

Now you can schedule calibrations with no downtime. The Express Loaner Service loans you a similarly configured piece of equipment before sending yours in for calibration for that unexpected repair that you need immediately.

Advanced Replacement

Has your equipment failed and now you need a replacement unit fast? The Advanced Replacement service can immediately provide you with a equivalently configured unit when your equipment fails.

Managed Inventory

For maximum efficiency and optimization, JDSU can manage your inventory of equipment and spares. JDSU can provide a full asset management service for repairs, replacements, and calibration for your full fleet of equipment or just a small portion of it.

These services are available for purchase as stand-alone services or as part of the PLUS Gold Support Plan.

PLUS support plans streamline the repair, calibration, and loaner processes making support costs predictable and cost-effective while greatly alleviating your administrative burden. JDSU support plans provide peace of mind that your hardware investment is well protected ensuring that your equipment will be available, functional, and up to date.

The Express Loaner, Advanced Replacement, and Managed Inventory Services are part of the JDSU PLUS Services Portfolio. PLUS Services resolve your operational challenges and advance the adoption of new technologies improving your effectiveness and efficiency so you can provide more value to your customers.

PLUS Consulting

Experts helping you make the right business and technology decisions

PLUS Custom

Solutions combining advanced customization and integration to optimize your operations

PLUS Managed

Burden-free managed options reducing infrastructure and OpEx costs

PLUS Deployment and Support

Comprehensive standard services to ensure commissioning, availability, functionality, and understanding of the JDSU portfolio

