



JDSU On-Site Calibration for Cable Meters

Mobilizing Superior Service

Key Features

- Enables calibration and adjustment
- Update firmware
- Upgrade hardware
- Perform preventative maintenance and repair

Benefits

- Technicians with extensive OEM product knowledge
- Automated test equipment and procedures to speed up testing
- Professional adjustments, calibration, or repairs
- Timely firmware upgrades and notification of engineering changes

NOTE: For cable products only

The JDSU on-site calibration service provides the most comprehensive service offering in the industry. The JDSU calibration adjustments, firmware updates, hardware upgrades, and minor repairs provide customers with exceptional original equipment manufacturing (OEM) expertise, product knowledge, reliable documentation, and solidly performing calibration equipment based on decades of producing many highly regarded products among service providers in the test and measurement industry. JDSU offers its staff of experts, proprietary access, and specialized testing processes to deliver a comprehensive level of services each time a unit is calibrated.

Capitalizing on Unmatched Skill, Knowledge, and Equipment

OEM Product Knowledge

JDSU technicians understand the hardware, firmware, and user applications for our industry-leading handheld, triple-play meters for cable operators. We know the important features required for proper calibration. Plus, we perform an operational check to ensure the inclusion of each meter's functionality, a service unique to JDSU.

Automated Test Equipment and Procedures

JDSU uses automated test equipment and procedures specifically designed for calibrating its cable meters. We perform comprehensive testing that is unparalleled by other calibration providers. The JDSU automated test equipment (ATE) automatically updates the calibration due date in the software of the meter that enables viewing the meter's calibration due date.

Adjustment

The JDSU proprietary calibration procedures prohibit third-party calibration vendors from performing calibration adjustments. Optionally, JDSU will provide adjustments with all calibrations.

Firmware Upgrades and Engineering Change Notices

JDSU automatically loads firmware feature enhancements during calibration. Technicians also incorporate necessary engineering change notices (ECNs).

Depth of Preventative Maintenance and Repair

The JDSU calibration service provides a proactive maintenance program for cable meters. Our technicians restore the cosmetic appearance, check the batteries, and clean each meter externally and internally. If a meter requires major repair, JDSU presents the customer with options, and if necessary, manages the entire process for returning the meter to the factory until it is functioning properly.

Making Your Calibration Decision Easy, Convenient, and Cost-Effective

Simplified Logistics

Eliminates the logistics of sending in units individually. A JDSU program manager works with you to ensure the success of your calibration program.

Direct Communication

Provides direct engineering access for product operation, troubleshooting, and notification of out-of-tolerance units is a benefit only on-site calibration can provide.

Reduce Calibration Cost

Eliminates costs for shipping and handling, maintaining equipment sparing inventory, as well as lost technician productivity when returning units for factory calibration.

Reduce Turnaround

Meters are returned to technicians quickly, usually a couple of hours.

Nationwide Capability

Whether you have one location or many dispersed across the United States, JDSU can meet your requirements.

On-Site Training

JDSU can schedule on-site product or technology training to maximize your technicians' time during the on-site calibration event.

Pricing and Information

To obtain a quote for on-site calibration, or to obtain more information regarding the JDSU on-site calibration service, contact your local JDSU sales representative or account manager, or send an e-mail to onsiteservice.ind@jdsu.com.

On-site calibration prices are based on the scope of work, including models, quantities, number of locations, calibration level, and duration of the calibration project. An additional charge of a mutually agreed upon amount will apply for upgrades and repairs not included with calibrations.



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