

Service Information Letter

End of Service Notice

Units Effected:

- ATC-600, ATC-600A, ATC-600-1, ATC-600-2
- GPS-101, GPS-101-1, GPS-101-2
- NAV-750A, NAV-750B
- DF-7708
- STD-7000, STD-7000A
- MLS-800, MLS-800-2, MLS-800-2-CE, MLS-800-2RCRD
- RDX-7708, RDX-7708B, RDX-7708R, RDX-7708BR, RDX-7708C, RDX-7708CR, RDX-7708RW, RDX-7708BRW, RDX-7708CRW
- RD-301, RD-301A
- ATC-1400, ATC-1400A, ATC-1400A-1, ATC-1400A-2, ATC-1400ASLS
- T-1401, T-1401-1, T-1401-2
- I-1402, I-1402-1, I-1402-2
- S-1403, S-1403C, S-1403-1, S-1403C-2, S-1403DL, S-1403DL/MLD
- SI-1404

This letter is to inform our valued customers that service and support for the above listed units will be discontinued effective September 9, 2020. After this date, VIAVI Solutions, formerly Aeroflex, and our 3rd party service providers (refer to list on page 2) will no longer accept RMAs for repair or calibration work for these products and will no longer carry or stock components or sub-assemblies. Effective October 9, 2020, VIAVI and our 3rd party service providers will no longer accept deliveries of these products.

Some of these products have been in use for more than 40 years and are part of the IFR legacy products. We have successfully supported them over this period due to our technical abilities and because of the passion we have for these products. The decision to discontinue support was not made lightly but as these units age, parts obsolescence and limited availability of components continue to increase, making these parts more difficult to locate.

VIAVI Solutions, a supplier to the U.S. Military, conforms to the National Defense Authorization Act, Section 818, Detection and Avoidance of Counterfeit Electronics Parts. This Act requires that VIAVI prove the origin of all components and that the components used are from proven suppliers. It also warrants not to use counterfeit electronic parts or suspect counterfeit electronic parts in any of our products.

Please contact our Customer Service department at 1-800-835-2350 or visit this site for an RMA.
<https://aeroflex.viavisolutions.com/support/service-support/request-rma>

We would like to take this opportunity to thank our loyal customers for the business that they have provided us over the years. We hope you will continue to use VIAVI products and services in the future.

On behalf of VIAVI Solutions, Avionics and Radio Test,

Chris Stephens
Service Repair Manager

VIAVI Solutions Authorized Service Centers

VIAVI Solutions

Wichita, Kansas

Tel: [+1] (316) 529-5511

VIAVI Solutions

Chandlers Ford, UK

Tel: [+44] (0) 23 8027 3722

VIAVI Solutions

China Customer Care

APAC.CustomerCare@viavisolutions.com

Avionics and Radio Test 3rd Party Service Partners (Worldwide)

Vicom

Australia

Tel: [+61] [3 9575 0111]

Metratel Instrumentos Servicos e Comercio Ltda

Sao Paulo SP, Brazil

Tel: +55 11 5034-6694 / 5031-3416

Testforce Systems Inc.

St. Laurent, QC, Canada

Tel: +1-514-856-0970

Sumincol

Bogota, Colombia

Tel: (57) (1) 311 8354

Micro Precision Calibration, Inc.

Chennai, India

Tel: 9104443836089 / 9104443837141

RFCOMM Solutions & Services PVT LTD

Bangalore, Kamataka, India

Tel: 8048900489

Gefen

Petach Tikva, Israel

Tel: 972.3.9266044

M.P.G. Instruments

Senago (Milan) Italy

Tel: +39 02 99813130

Kikusui Electronics Corp.

Yokohama, Japan

Tel: +81-45-593-7572